

LOVE THY WAXER LLC - POLICIES, TERMS & CONDITIONS

Certain medications can increase skin sensitiviy. Please note it is YOUR responsibility to know if your medications/products will cause adverse reactions to waxing.

ACCUTANE DISCLAIMER

Individuals using or who have previously used Accutane ARE NOT suitable for waxing on ANY part of the body. If it has been less than 6 months from last dosage, Love Thy Waxer will require a doctor's note before waxing service is performed. If skin at any point of service appears to be compromised, the service will end.

Individuals who use products that contain **Retin-A**, **Retinol**, **Glycolic acid**, or **Alpha/beta hydroxy acids** note that in some cases waxing <u>CANNOT</u> be performed since these creams increase sensitivity and could result in skin removal and tearing on waxed areas. Waxing while using these products must be discussed with an esthetician prior to service.

24 hours after waxing the usage of hot tubs, swimming pools, UV tanning beds/sun exposure are NOT advised. Sexual activity, sweating, friction, tight clothes post wax may result in adverse reactions, for example **folliculitis**.

WE CANNOT WAX SKIN THAT HAS BEEN EXPOSED TO UV RAYS IN THE LAST 24 HOURS OR SUNBURNT SKIN

Individuals allergic to adhesives may react unfavorably to wax. No products are 100% hypo-allergenic so if you do have any allergies and you are concerned, please talk with your esthetician. Waxing may cause adverse reactions such as redness and swelling.

Pregnant women are more sensitive and increased redness/swelling during hair removal can occur due to higher levels of water retention and hormonal changes that can affect the skin.

I understand that even with the greatest care, lifting of skin, tearing, bruising or hyper-pigmentation can occur due to no fault of the person doing the waxing service. I also understand pimples, breakouts, and ingrown hair can result from waxing. I understand that wax from any procedure may stain clothing.

I understand it is my responsibility to inform my esthetician of any condition that could cause adverse effects such as but not limited to: Diabetes, Cold Sores, HIV autoimmune disorders, any STI's, MS, lupus, etc.

*****For all clientele scheduled for any wax within the genital area, the services booked and provided by Love Thy Waxer are **WAXING SERVICES ONLY**. We have a zero tolerance policy for any crude or suggestive language. If at any point the esthetician feels uncomfortable the service will stop immediately, and you will be asked to leave and we will provide your information to the local authorities. You will also be put on a **DO NOT WAX LIST**.*****

CANCELLATION/ NO SHOW POLICY

Love Thy Waxer requires 24 hours notice for any cancellations, rescheduling or changes to your scheduled appointment. If <u>less than 24 hour notice</u> is given a fee of **50% of the scheduled service** will be charged to the card that was provided at time of booking. If no card is on file you will be sent an invoice via our booking system, this **MUST be paid before you are seen again**.

In addition to our cancellation policy if your appointment is considered a **NO SHOW** you will be charged according to the following rules:

1st no show: 50% service fee 2nd no show: 100% service fee

3rd no show: We will no longer be able to take you as a client.

Your spot is valuable and when not given proper notice it gives us little to no time to fill that space.

An appointment is defined as a **NO SHOW** if less than 1 hour notice is given to cancel/reschedule service or after appointment time has started. An appointment may also be considered a no show if the client is more than 5 minutes late because the esthetician no longer has sufficient time to provide the service due to appointments being booked in 15 minute increments.

MINOR POLICY

A parent or legal guardian is required to be present in the room if the client is under the age of 18. You must also sign a parental consent form to give the esthetician permission to wax the minor.

As the parent or legal guardian of the person who filled out the parental consent form, you give consent to allow your child to receive services, excluding the Brazilian, from Love Thy Waxer LLC and fully consent to hold the child's esthetician, her staff, and Love Thy Waxer LLC harmless from any liability that may result from the treatment/service received. You as the parent or legal guardian must agree to be in the room with the child throughout the entire service.

As much as we love your children, due to the safety and comfort of others, we ask that you don't bring them into the salon if they are not receiving service.

In the event your esthetician asks your permission to take before and after photos, or any type of photo/video you as a client reserve the right to opt out. Clients also reserve the right to request blur/crop photo if face is shown However if you agree, you give Love Thy Waxer permission to use for social media, advertising, promotion, etc.